

Untitled

33, Valestone Close.

Horn Street.

Hythe. Kent.

CT21 5SW.

Dear Sir.

Thank you and your staff for rectifying a fault in my external sill
All my windows were renewed on the 24th of March but a glaring fault was pointed out to me by various visitors to my premises.

The lounge window had a join in the sill which made it look amateurish and quite unacceptable.

However, thanks to Usaine who dealt with my complaint so professionally and without any fuss or bother, got things orgaized.

In no time at all Chaz arrived on site and fitted a new window sill.

His expertise was amazing and made a difficult job look so easy.

Thanks to him my faith in your company has been restored and I am pleased with the outcome.

It only needs me to pass on my thanks to all staff involved in the project.

Yours Sincerely.

William S Lynch.